



## Agenda

- Meeting:** Corporate & Partnerships Overview & Scrutiny Committee
- To:** Councillors David Ireton (Chairman), Nick Brown, Chris Aldred, Karl Arthur, Michelle Donohue-Moncrieff, Kevin Foster, Richard Foster, Bryn Griffiths, Tim Grogan, Robert Heseltine, Tom Jones, Yvonne Peacock, Tony Randerson, Subash Sharma, Malcolm Taylor and Phil Trumper.
- Date:** Monday, 24th October 2022
- Time:** 10.30 am
- Venue:** Meeting Room 3, County Hall, Northallerton

This meeting is being held as an in-person meeting and in public. The government position is that of learning to live with COVID-19, removing domestic restrictions while encouraging safer behaviours through public health advice. In view of this, hand cleanser and masks will be available for attendees upon request. The committee room will be well ventilated and attendees encouraged to avoid bottlenecks and maintain an element of social distancing. Please contact the named supporting officer for the committee, if you have any queries or concerns about the management of the meeting and the approach to COVID-19 safety.

Please do not attend if on the day you have COVID-19 symptoms or have had a recent positive Lateral Flow Test.

Further details of the government strategy (Living with COVID-19 Plan) is available here – <https://www.gov.uk/government/news/new-guidance-sets-out-how-to-live-safely-with-covid-19>

### Business

- 1. Minutes of the meeting held on 6 June 2022** (Pages 3 - 8)
- 2. Apologies & Declaration of Interest**
- 3. Public Questions & Statements**  
Members of the public may ask questions or make statements at this meeting if they have given notice and provided the text to Melanie Carr of Democratic Services (*contact details below*) no later than midday on Wednesday 19 October 2022. Each speaker should limit themselves to 3 minutes on any item. Members of the public who have given notice will be invited to speak:

- at this point in the meeting if their questions/statements relate to matters which are not otherwise on the Agenda (subject to an overall time limit of 30 minutes);
- when the relevant Agenda item is being considered if they wish to speak on a matter which is on the Agenda for this meeting.

If you are exercising your right to speak at this meeting, but do not wish to be recorded, please inform the Chairman who will instruct those taking a recording to cease whilst you speak.

- |            |   |                        |
|------------|---|------------------------|
| <b>4.</b>  | <b>Stronger Communities Update</b>  | <b>(Pages 9 - 16)</b>  |
| <b>5.</b>  | <b>Introduction to the Use of Food Banks</b>  | <b>(Pages 17 - 22)</b> |
| <b>6.</b>  | <b>Parish Portal Members' Dashboard and Parish Council Engagement Update</b>  | <b>(Pages 23 - 34)</b> |
| <b>7.</b>  | <b>Youth Justice Services Performance Update</b>  | <b>(Pages 35 - 50)</b> |
| <b>8.</b>  | <b>Resilience &amp; Emergencies Update</b>  | <b>(Pages 51 - 66)</b> |
| <b>9.</b>  | <b>Work Programme 2022-23</b><br>Purpose of the Report – To consider, amend and adopt the committee's work programme for the remainder of the municipal year. | <b>(Pages 67 - 70)</b> |
| <b>10.</b> | <b>Other business which the Chairman agrees should be considered as a matter of urgency because of special circumstances.</b>                                 |                        |

**Contact Details**

Enquiries relating to this agenda please contact Melanie Carr Tel: 01609 533849 or e-mail:

[Melanie.carr1@northyorks.gov.uk](mailto:Melanie.carr1@northyorks.gov.uk)

Website: [www.northyorks.gov.uk](http://www.northyorks.gov.uk)

Barry Khan  
Assistant Chief Executive  
(Legal and Democratic Services)

County Hall  
Northallerton

Friday, 14 October 2022

## North Yorkshire County Council

### Corporate & Partnerships Overview & Scrutiny Committee

Minutes of the remote meeting held on Monday, 6th June 2022 commencing at 10.30 am.

County Councillor David Ireton in the Chair. plus County Councillors Chris Aldred, Karl Arthur, Michelle Donohue-Moncrieff, Kevin Foster, Richard Foster, Bryn Griffiths, Tim Grogan, Robert Heseltine, Tom Jones, Yvonne Peacock, Subash Sharma, Malcolm Taylor and Phil Trumper.

Officers present: Gary Fielding, Neil Irving, Chrys Mellor and Fiona Sowerby.

Apologies: County Councillors Nick Brown and Tony Randerson.

---

**Copies of all documents considered are in the Minute Book**

---

#### 1 Minutes of the meeting held on 7 March 2022

##### **Resolved –**

That the Minutes of the meeting held on 7 March 2022 having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

#### 2 Election of a Vice-Chair

The Chairman asked for nominations for the Vice Chairman of the Committee, and Councillor Bryn Griffiths was nominated and seconded. Following a vote it was

##### **Resolved -**

That Councillor Bryn Griffiths be appointed Vice Chairman.

#### 3 Apologies & Declaration of Interest

Apologies were received from County Councillors Tony Randerson and Nick Brown.

A number of personal, no prejudicial declarations of interest were made in regard to Agenda item 10 as follows:

- Cllr Chris Aldred, as his wife was a library assistant at Harrogate Library;
- Cllr Bryn Griffiths, as a trustee of Stokesley Library, and;
- Cllr Yvonne Peacock, as Director of Upper Dales Community Partnership

#### 4 Public Questions & Statements

There were no public questions or statements received.

## 5 Introduction to Overview & Scrutiny & Draft Work Programme 2022/23

Considered – A report by Melanie Carr, Principal Democratic Services and Scrutiny Officer, on the overview and scrutiny process in place at North Yorkshire County Council.

Key points in the report included:

- The role of overview and scrutiny as a key check and balance for the decisions made by the Executive
- The opportunity to keep councillors and the public aware of key issues and initiatives
- The opportunity for overview and scrutiny to act as a critical friend to gain feedback and suggestions
- The different approaches to overview and scrutiny available, from task and finish groups to select committee style meetings
- The Committee's specific legal duty, under the Police and Justice Act 2006, to act as the crime and disorder overview and scrutiny committee
- The role of the work programme to plan out the work of the committee for future meetings, and;
- The future meeting and mid cycle briefing dates for the municipal year 2022-23

County Councillor Bryn Griffith raised his concerns about the growing need for, and dependence on, foodbanks across the county and suggested it be considered as a topic for a more in depth scrutiny review. Other Members also recognised the growing need and it was agreed that it be added to the Committee's work programme for its next meeting in September 2022.

### **Resolved – That:**

- i. The report be noted.
- ii. An introductory report on the use of food banks etc across the County, be added to the work programme for September 2022.

## 6 North Yorkshire Refugee Resettlement Update

Considered – A report of the Assistant Director - Policy, Partnerships and Communities providing an update and progress report on refugee resettlement in North Yorkshire, relating to the United Kingdom Resettlement Scheme and Afghan Relocations and Assistance Policy.

Neil Irving, Assistant Director - Policy, Partnerships and Communities presented the report and provided an overview of the background to, and an update on:

- The various individual schemes that made up the UKRS i.e. those for refugees from Syria, Afghanistan, and the Ukraine;
- The Vulnerable Children's Resettlement Scheme (VCRS), for refugees regardless of their nationality but specifically children at risk and their families from the Middle East and North Africa region;
- The three community sponsorship schemes in place across North Yorkshire;
- The UK-wide welcome programme to support the integration of new arrivals from Hong Kong

Members queried the numbers resettled to date in each District, as shown in the table within the report, and it was confirmed that a rather than taking a scattered approach, the focus had been on a specific District at a time with the intention of ensuring the supporting facilities for refugees could be provided in the areas in which they were settled.

It was recognised this would provide those refugees with the necessary support and opportunities for self-help that were required.

It was confirmed that a decision was still awaited about the potential use of the former RAF base at Linton on Ouse for the initial settlement of Ukrainian refugees. It was also noted that weekly meetings were being held with the Home Office and other appropriate organisations e.g. the NHS.

Officers confirmed:

- 90% of the Syrian refugees had remained in the county with the remaining families moving to be closer to extended family members;
- There was a balance to be reached between integration and staying within their own communities;
- County Council resources were not necessary as Home Office support was provided through an agreed contractor;

In regard to the challenges, it was confirmed:

- Finding accommodation was always the biggest issue;
- Some difficulties with the Ukrainian Refugee Scheme as a result of there being no information on the refugees coming into the County ahead of their arrival, and not knowing who has arrived until a sponsor informs the Authority – members noted that whilst there was a Home Office database of those applying for a visa, the data was not always accurate and not all of them subsequently arrived as they often applied to more than one country and took the first offer they received;
- There were a small number of Ukrainian refugees who were entirely dependent on their sponsors as a result of the rurality of where they were housed and the lack of public transport;
- The degree of trauma experienced by some refugees;

Attention was drawn to those volunteer groups who were unable to provide housing but did want to provide other types of support to the Homes for Ukraine Scheme, and it was confirmed they could volunteer via [HFU@northyorks.gov.uk](mailto:HFU@northyorks.gov.uk)

**Resolved** – That the update be noted

## **7 Locality Budgets Annual Review 2021-22**

Members received a report reviewing the operation of County Councillor Locality Budgets in the financial year 2021/22.

Neil Irving, Assistant Director - Policy, Partnerships and Communities, Policy Partnerships and Communities introduced the report, which confirmed the Locality Budgets were in their seventh year.

Attention was drawn to the breakdown of the organisations and types of projects/activities that had been supported throughout the year, and Members were disappointed that some County Councillors had not fully spent their budget allocation, noting it was a shame for the communities that could have benefitted from that funding.

Neil Irving encouraged Members to spend their allocation earlier in the year to prevent a backlog in application towards the end of the financial year.

**Resolved –**

That the report on the operation of County Councillor Locality Budgets during the 2020/21 financial year be noted.

**8 Insurance Claims Analysis Report**

**Considered -**

Members considered an update on motor and liability insurance claims, together with an analysis of the pattern and costs of public liability claims over the last 5 years, particularly for Business and Environmental Services.

Gary Fielding, Corporate Director Strategic Resources introduced the report confirming there was some overlap between the role of the committee and that of the Audit Committee who also received updates on insurance claims against the Authority.

Fiona Sowerby provided an overview of the commercial motor fleet claims which had remained relatively steady over the past three years and drew attention to Appendix A of the report. She also confirmed that there had been less claims made as a result of the reduced traffic on the road during the pandemic.

In regard to employer's liability, Fiona Sowerby confirmed that whilst the number of claims were lower than that of public liability claims, they could cost more.

Members noted:

- The value of the claims made per Directorate.
- The most common causes of the claims in BES and in particular, the rise in pothole related claims and the significant number of claims made by cyclists
- The number of successfully defended claims
- The benefits from analysing conceded claims to see how preventative systems could be improved

Members requested further information on the number of pothole/carriageway related claims and the number of those that related to cyclists, and Fiona Sowerby agreed to circulate that additional information outside of the meeting.

Members thanked Fiona Sowerby for her update and it was

**Resolved – That:**

- i. The update be noted
- ii. A two yearly update be added to the Committee's work programme

**9 Corporate Risk Register Update**

Considered – A report of the Corporate Director Strategic Resources, detailing the significant amendments to the Corporate Risk Register since the Committee's last update received in March 2020.

Fiona Sowerby, Head of Insurance and Risk Management introduced the report highlighting the significant changes to the register since the last update report i.e. the new and significantly change risks, and the deleted risks.

Members noted the increased ranking of the Safeguarding Arrangements risk and the steps that had been taken to bring it back down. They also noted the links between Directorate Risk Registers and the Corporate Risk Register detailed in Appendix B of the report.

Members thanked Fiona Sowerby for the update and it was

**Resolved** – That:

- i. The report be noted and;
- ii. A further update be provided in a year's time

## **10 Community Libraries Annual Update Presentation**

Members received a presentation from Chrys Mellor, General Manager of NYCC Libraries, providing an overview of their work since the last annual update.

Chrys Mellor confirmed:

- The new Library Strategy for 2020-2030 was approved by Council in July 2020 with its new core priorities of Digital; Literacy & Learning; Health & Wellbeing; and Communities;
- There had been a partial re-opening between lockdowns with well over 1 million visits and 1.5 million books issued;
- A number of libraries had been refurbished;
- The Home Library service had continued throughout the pandemic;
- The Library Service had been working with the Police and Trading Standards on IT scams;
- Work on the collection and redistribution of IT equipment had continued, and more donations were required – 167 devices had been distributed to individuals up to March 2022;
- The Library Service continued to work closely with DWP to support job seekers;
- Six young people had been supported through the Kickstart programme;
- Free time on the library computers had been extended to 2 hours;
- Access to foreign newspapers was now being provided online;
- Libraries were nearly back to pre-Covid opening hours;

Chrys Mellor went on to give an overview of the priorities for 2022-23, as detailed in her presentation, and Members noted the challenges ahead, which included improving customer confidence, increasing volunteer capacity and volunteer retention, and funding.

In regard to the issuing of e-books, Chrys Mellor confirmed that books were downloaded to e-readers and automatically removed at the end of the loan period. This required use of the NYCC Libraries App.

Members recorded their appreciation for the work of library staff and volunteers, and it was

**Resolved** - That the annual Library Services update be noted.

The meeting concluded at 12.10 pm.

This page is intentionally left blank



## North Yorkshire County Council

### Corporate & Partnerships Overview & Scrutiny Committee

24 October 2022

### Stronger Communities Programme & Corporate Volunteering Update

Report of Assistant Director Policy, Partnerships and Communities

#### 1.0 Purpose of Report

- 1.1 To update the Committee on the work of Stronger Communities and the Corporate Volunteering Programme.

#### 2.0 Background

- 2.1 Despite the ever-changing landscape of the pandemic over the past 12 months, the community support infrastructure through the CSO network has remained in place since March 2020. Following the national lifting of restrictions on 24 February 2022 regarding self-isolation requirements discussions took place with the CSOs regarding either winding down or scaling back their pandemic response activities. This has resulted in a minority of CSOs winding down their pandemic services in a managed way, however the majority are interested in building on the successful model and developing it further as an effective place based 'hub' that contributes to both prevention and health and well-being services and pressures – such as those experienced over winter months. Financial provision is in place to continue to work with the network of CSOs over 2022 to support them through this transition, however this is non-recurring funding and for this work to continue in the future alternative financially sustainable models must be developed.
- 2.2 In addition to this work, which has been the primary main activity of the programme during 2020 and 2021, following the lifting of restrictions in the spring the programme has also been able to resume pre-pandemic projects and has taken the lead role on a number of new countywide programmes.
- 2.3 A number of new national initiatives have been launched over the past 12 months particularly around alleviating the cost of living pressures being felt by families and residents on low incomes. Stronger Communities are leading on a number of these programmes and work in partnership with others within the Council and externally.

#### 3.0 Covid-19 Pandemic related activities

##### **Community Support Organisation Performance (2021/22)**

- 3.1 Since the mobilisation of the community support model in March 2020, the following activity has been recorded via the 23 CSOs across North Yorkshire to date, primarily facilitated by 216,715 volunteer hours:
- 24,120 prescriptions delivered;
  - 37,399 shopping deliveries made;
  - 64,134 befriending calls and 34,467 phone check ins made;
  - 20,595 transport requests fulfilled; and
  - 52,252 meals delivered and 12,053 food parcels distributed.

- 3.2 As part of the community support offer, CSOs administer the Covid19 North Yorkshire Local Assistance Fund (NYLAF) grant; this was set up as a way of addressing emergency food and utility support needs for individuals and households isolating or shielding across North Yorkshire during the Covid-19 pandemic. In 2021/22, the scheme has received 391 applications, and has approved 375 of these (96%), totalling £42,615 of expenditure.
- 3.3 The work of the CSOs has changed over the past 6 months moving from pandemic response to recovery. Instead of supporting people who were self-isolating or shielding their focus is now on building confidence and independence and helping to remove some of the dependencies that emerged during the pandemic. This includes things such as supported shopping trips, accompanied walks, social events and support groups and activities
- 3.4 **Future Opportunities for CSOs**  
Stronger Communities has also been working alongside the CSOs to identify elements of the model that could be retained and developed further to support the wider well-being and prevention agenda and other health and social care services and pressures including how this could be delivered in a financially sustainable way. A world café event was held in June to explore why the CSO model had been so successful and how we can learn from and build on this in the future. The event was attended by 80 people representing 53 organisations from across the county including CSOs and other VCSE organisations, local councils, partners from other public sector agencies including NHS, police and fire and local businesses.
- 3.5 The event identified the following distinctive features and characteristics that has contributed to the success of the model:
- Locally rooted in place building on existing local assets
  - Collaborative – everyone working to a common purpose
  - Responsive, accessible and inclusive – support available to anyone who needed it
  - Flexible approach and non-bureaucratic
  - Resourced
  - Trusted relationships between CSOs and Council
  - Sense of feeling valued and reciprocity (volunteers)
  - Friendly and supportive
  - Innovative and delivered improvement and change
  - Empowered communities and volunteers
- 3.6 The event went on to identify what other areas of work CSOs could contribute to in the future, these included:
- Improve People’s Physical Wellbeing
  - Build greater Community Resilience
  - Support people to be involved in the regeneration of their communities
  - Build local partnerships and alliances to deliver services
  - Improve Transport, Travel and Connectivity for our residents
  - Reduce pressures on health and social care systems
  - Increase people’s financial resilience and support people experiencing food and fuel insecurity
  - Improve people’s Mental Wellbeing
  - Improve Education, Skills and Work opportunities
  - Improve outcomes for children, young people and families

- Create opportunities for more people to be involved in place based social action
- Improve environmental sustainability

3.7 Following the event a programme of co-design and joint learning sessions are being delivered to identify the practical steps needed to realise the future opportunities for the CSOs and to identify which of the opportunities are shared priorities.

3.8 The funding currently being used to support the CSOs is non-recurring and as such the significant challenge will be to develop financial sustainable options for CSOs in order to become less dependent on public sector grants and establishing diverse income streams – this could include earned income through contracts and charging.

3.9 **Covid-19 Community Grants - Recovery**

In addition to the work of the CSOs, Stronger Communities has invested £138,129 in Covid19 Recovery Community Grants supporting 161 projects (2021/22) and to date in 2022/23 has invested £39,885 supporting 42 projects. This investment has allowed communities and small grass roots charities to recover from the pandemic and to re-establish local events and activities in their communities.

**4.0 Wider Stronger Communities Programme Work**

4.1 The Stronger Communities programme has been able to resume some of its pre-pandemic work over the past six to twelve months; it is also leading on a number of large new national programmes.

4.2 The range of activities the team are leading on - or contributing to - is broad include the following:

- Holiday Activities and Food Programme for free school meal eligible children (DfE funded)
- Household Support Fund - awards to low income households (DWP)
- Homes for Ukraine Programme (Home Office)
- Wellbeing and Prevention investment
- Digital Inclusion
- Cost of living crisis (jointly with City of York)
- UK Share Prosperity Fund
- Mental health programmes (NHS)
- Local Government Reorganisation

**4.3 Holiday Activities and Food Programme**

Stronger Communities continue to lead on the delivery of this programme, which was launched with the branding of FEAST (Food, Entertainment, Arts & Sport Together) in partnership with Children and Young People's Service (CYPS) and the voluntary and community sector. Coordination of the programme has been undertaken by North Yorkshire Together who in conjunction with a network of locally placed clubs and community organisations, deliver a range of enriching activities over holiday periods. This is alongside a host of online resources being made available for families to enjoy. In December, the Department of Education confirmed funding for the continuation of the Holiday Activity and Food Programme (FEAST) until March 2025 and plans are underway with Children and Young People's Early Help team to deliver the programme over the next three years.

#### 4.4 **Household Support Fund**

In the last 12 months, the Stronger Communities Team has administered the Department for Work and Pensions (DWP) funded Household Support Fund. Aiming to support those most in need with significantly rising living costs, NYCC have been allocated £7,075,100 over two phases (October 2021 to March 2022, and April to September 2022), with a focus on supporting families and pensioners. This has been structured in to four main areas of provision in North Yorkshire:

- E-voucher direct award – in phase 1, a shopping voucher was made available to 9,400 households in receipt of means tested Council Tax Relief (CTR) with a child under 19. In phase 2, this was broadened, to also include households with a person of state pension age, and working age households with no children in receipt of maximum CTR, reaching 25,000 households across the County. Across both phases, this totals c£5.4million that has been distributed via the e-voucher direct award.
- Warm and Well – a total investment of £495,000 to ‘Warm and Well’ service across both phases to provide energy top up vouchers / direct supplier payments to those in need of support with their energy costs.
- North Yorkshire Local Assistance Fund (NYLAF) – a total investment of £450,000 across both phases in order to uplift the number of applications from two to a maximum of four until the end of September 2022.
- Food Bank Support – 28 grants totalling £295,000 awarded to 17 organisations across the County to increase the capacity of free food supply to those in need between October 2021 and September 2022.

4.5 It has been confirmed that Household Support Fund will continue over the winter until the end of March 2023; work on developing the new scheme will commence imminently.

#### 4.6 **Homes for Ukraine Programme**

Following the launch of the national Homes for Ukraine programme, officers from the Stronger Communities team have led on North Yorkshire’s multi-agency approach to ensuring arrangements are in place for host families (sponsors) are approved (home and welfare checks) and procedures are in place to distribute the government funding for sponsors and guests. The approach also supports the many local groups who have set up across the county to help welcome and support the Ukrainian refugees with things such as language lessons, social events and peer support.

#### 4.7 **Wellbeing and Prevention – future investment options**

The Stronger Communities team are working alongside colleagues in Targeted Prevention (HAS) to develop options for future investment in well-being and prevention. Pilots are currently underway in Craven and Selby districts following the withdrawal of the existing providers building on the CSO model developed during Covid. The learning from these pilots will help to inform the investment strategy for the wellbeing and prevention budget over the autumn.

#### 4.8 **Digital Inclusion**

The digital buddies and champions programme delivered in partnership with Citizens Online, libraries, Living Well and community volunteers has proved a vital resource during the pandemic helping people to access online services and stay connected to friends and families. This has been delivered in tandem with the recycling of ICT equipment and devices project ‘*Reboot North Yorkshire*’. Demand for support to get online continues to grow. The recent roll out of the Household Support Fund highlighted there are still a number of people who cannot access services online. The libraries service alone supported 3000 people to register for the scheme.

- 4.9 As increasing numbers of people feel the impact of the rising costs of fuel and food combined with increasing numbers of services moving on line, or offering more cost effective services to customers who chose online options (eg energy tariffs) the financial penalties and impact on household disposable income will become more significant. Being able to take advantage of cheaper online pricing across a range of goods and services is a valuable tool to reduce household bills. It is vital as we move in to the winter that we can maintain – or increase – the number of people who volunteer as digital champions. Officers are in discussion with partners regarding options to increase capacity in order to be able to support more people and families.
- 4.10 **Cost of living crisis (jointly with City of York)**  
Following the Council's investment of a Defra grant in 2020/21 for a range of community projects that help combat food and fuel insecurity arising out of the pandemic; additional funding has been made available to deliver the Food for the Future programme. This aims to embed local sustainable food support options, which also support beneficiaries to build their levels of confidence and independence. An additional 19 awards were made to voluntary and community sector partners across the County through this programme. The projects will be evaluated over the coming months as part of a joint piece of work with City of York Council that seeks to understand the food and fuel insecurity landscape in the region and identify options for effective interventions.
- 4.11 Stronger Communities have scoped a joint piece of insight work and are working with a range of agencies (such as Joseph Rowntree Foundation (JRF) and University of Sheffield) and local charities and people with lived experience to understand the efficacy of a range of established and emerging solutions in relation to food insecurity. There is also work starting to consider community support in relation to rising cost of energy such as a identifying 'warm spaces' or 'warm places' and developing options on how both the Council and other partners such as the District Councils can work on a coordinated offer.
- 4.12 The theme of this year's upcoming Wider Partnership Conference in September is the cost of living crisis. Workshops will seek to explore some potential options that might be developed to support people and communities across the county.
- 4.13 **UK Shared Prosperity Fund (UKSPF)**  
As part of the government's Levelling Up agenda the Council has submitted its proposals for its allocated UKSPF funding. There is a strong emphasis within the criteria for UKSPF on place shaping, community empowerment, engagement and strengthening the voluntary and community sector. The Stronger Communities team are contributing to the development and delivery of the Council's priorities and procedure for this investment programme and in particular in relation to the themes of rurality, accessibility and inequalities.
- 4.14 **Mental health programmes (NHS)**  
The Stronger Communities Programme has worked in partnership with colleagues in Public Health and the NHS to deliver a range of community led mental health projects since 2019. These include grass roots suicide prevention programmes and other specialist mental health services. As part of the national Community Mental Health Transformation programme, Stronger Communities has recently been invited to support the NHS (and wider system partners) to further develop and deliver community led mental health support through the four cross-sector partnerships. The aim is to build capacity in communities to enable people living with moderate or serious mental illness to live well in their communities.

#### 4.15 **Children and Young People**

In conjunction with Children and Young People Service (CYPS), the Stronger team is working with the Early Help team from CYPS to develop and deliver a project that seeks to grow community capacity by working alongside and with our communities to stimulate, support and develop activities that enable children, young people and their families to be happy, healthy and achieving.

#### 4.16 **Capacity Building**

In parallel to COVID-19 community response work, the Stronger Communities Programme has continued to strengthen local community assets and infrastructure; this has included continuing to encourage relationships and collaborations between voluntary and community sector organisations as well as stabilising, and / or building capacity within them if required. The impact of the pandemic on income and capacity within the sector, together with concerns in relation to rising fuel costs is resulting in concerns about their long-term viability and sustainability. Stronger Communities continues to work with colleagues such as Community First Yorkshire, The Two Ridings Foundation, the Lottery and other partners to identify issues and concerns and develop joint responses. The impact of fuel bills is not yet fully understood but is anticipated that this could have a range of impacts on the VCSE from reducing their opening hours to closure.

#### 4.17 **Local Government Reorganisation**

The Stronger Communities team are involved in a number of work-streams to support the formation of the new unitary council. The Head of Stronger Communities is leading on the Community Networks strand of the Locality work stream and other team members are contributing to work around communications and engagement, data including voluntary sector funding, community teams and leisure culture and sport. The Stronger Communities teams will be delivering elements of the Let's Talk campaign in partnership with District Councils this autumn.

### 5.0 **Corporate Volunteering Programme Update**

5.1 The corporate Volunteer Project relates to all volunteering activity that takes place by members of the community to support County Council services. This includes volunteers who help across many different services from the Youth Justice Service, Libraries, Major Incident Response, Countryside Service and Waste reduction education.

5.2 Sponsored by Stronger Communities the corporate Volunteer Project is being delivered by the Resourcing Solutions Team – HR, recognising the synergies between the volunteer journey and employee journey, whilst acknowledging that there are key differences between the two. The focus for this project is to maximise and optimise the use of volunteers across all council services, creating consistencies in: marketing, recruitment, induction, expenses, training, ongoing support and efficient volunteer processes with the purpose of optimising the use of volunteers and through positive volunteer experience aid retention.

5.3 A Volunteer Sub-Group meets regularly to provide a steer for the project, discussing challenges and priorities and inputting into areas of work as they progress. This group comprises of representatives from Stronger Communities and the Resourcing Solutions Team and lead officers from the services that manage volunteers.

#### 5.4 Volunteer numbers

The pandemic impacted on County Council volunteering during 2020 and 2021 but activity is returning to pre-pandemic levels. The number of registered volunteers at March 2022 stood at approximately 4560. This includes people who volunteer their time to support wider council services such as community Libraries and as School Governors.



### 5.5 Digital Volunteer Journey

The aim is to develop and implement an online process for volunteers to; apply, complete the recruitment process, induction, record volunteering hours and log /claim expenses as currently these are all manual processes. Process mapping, consultation with Volunteer Coordinators and a Project Brief has been developed for this approach and is currently with Technology and Change (T&C) for development and implementation. This is one of the objectives of the project that will release the greatest efficiencies and benefits for volunteers themselves. Whilst we will progress with volunteers digital journey we know and will provision for those volunteers who prefer alternative approaches

### 5.6 Current Focus

The key focus for the Corporate Volunteering Project at the present time is Local Government Reorganisation (LGR) and ensuring that volunteer services currently engaged by one of the District, Borough or the County Councils are identified and brought into a consistent Volunteer approach in the new North Yorkshire Council.

5.7 To date services that utilise volunteers have been identified in all Councils and the project is currently working with them to transition the approach for recruiting, training, coordinating and supporting volunteers

5.8 All policies and procedures relating to volunteers will be reviewed and it will be proposed that all volunteers in the new Council are brought in line with the same Volunteer Policy to ensure the same consistent approach.

## 6.0 **Issues for Consideration**

6.1 The update report has described the range of work being carried out by the Stronger Communities Programme. It has also highlighted a number of emerging issues of note or concern. These are summarised below:

- The potential value that locally rooted community organisations, such as the CSOs, can add to a range of other service areas and priorities
- Long term financial sustainability for the community support services and activities as carried out by CSOs
- Impact of rising energy cost on the long term sustainability of wider VCSE sector
- Cost of living issues and the need to identify potential support and solutions such as increased capacity for digital support, warm places & spaces and appropriate help with food insecurity.

## 7.0 **Recommendations**

7.1 It is recommended that Members note:

- i. The work of the Stronger Communities programme and considers any further action to address the emerging issues.
- ii. The update from the Corporate Volunteering Programme.

### **Report Authors**

Marie-Ann Jackson, Head of Stronger Communities  
Keeley Metcalfe, Talent Acquisition Manager

26 August 2022

This page is intentionally left blank



## North Yorkshire County Council

### Corporate & Partnerships Overview & Scrutiny Committee

24 October 2022

#### **An introductory report on the use of food banks.**

Report of Assistant Director Policy, Partnerships and Communities

#### **1.0 Purpose of Report**

- 1.1 To update the Committee on the use of food banks and food support services across the county.

#### **2.0 Background**

- 2.1 Members raised concerns about 'the growing need for, and dependence on, foodbanks across the county and suggested it be considered as a topic for a more in depth scrutiny review' at the meeting of the committee on 6th June 2022. It was resolved that an introductory report on the use of food banks be brought to this meeting for consideration.

#### **3.0 Introduction**

- 3.1 In addition to the conventional food bank provision in the county, during the pandemic the county saw a number of other food support projects set up to support people who were experiencing some form of food insecurity. This included people who were on reduced incomes and people who had difficulties accessing food, due to the pandemic restrictions.
- 3.2 The range of food support projects include conventional food banks, meal delivery services, community pantries and fridges, social supermarkets and direct food deliveries. A full list of the typologies of support is attached as Annex A.
- 3.3 During the pandemic, funding was provided from Defra to the Council in order to support these projects in order to ensure that people had access to food during national restrictions. Over the pandemic, 30 organisations received support. Most of the projects have continued following the lifting of restrictions and continue to provide support to people in their communities experiencing food insecurity. Some, although not all, also have the reduction of food waste as their primary purpose.

#### **4.0 Post-pandemic support for food insecurity**

- 4.1 On 30 September 2021, the government announced that vulnerable households across the country would be able to access a new Household Support Fund (HSF) to help them with essentials of food, household essentials and utilities. To date the Council has distributed two rounds of HSF grant. The majority of the funding has been used for direct support to eligible households. The Council also used some of that funding to offer grants to food projects under the Food Bank Support Fund (FBSF) grant programme.
- 4.2 The Food Bank Support Fund has supported 14 food projects in North Yorkshire.
- 4.3 Grants in the total of £445,000 have been offered (£285k in Phase 1 and £160k in Phase 2).

4.4 Monitoring information from the funded organisations has been collected between October 2021 and June 2022.

4.5 **Summary of Data**

The table below shows the summary data of individuals and households supported by the 14 organisations between October 2021 and June 2022.

The data shows the highest usage took place during the winter months of January to March 2022. The data received to date does not show a full calendar year and as this programme started in October 2022, there is no annual comparative data available.

<b>Period</b>	<b>Time Period</b>	<b>Number of beneficiaries</b>	<b>Number of Households</b>
1	Oct - Dec 21	4,324	2,133
2	Jan - Mar 22	7,160	3,928
3	Apr - Jun 22	6,831	2,530
	<b>Total</b>	<b>18,315</b>	<b>8,591</b>

4.6 A full breakdown of the data follows including data relating to households with children and those without children. In the second round of HSF funding, data was also collected on those households with people in receipt of pension as they had been added to the HSF eligibility criteria (Period 3 table below).

4.7 **Period 1 (October 2021 – December 2021)**

Reference	Beneficiaries	Total No. Households	With children	Without children
FBWS-001	90	90	80	10
FBWS-002	680	200	177	23
FBWS-003	515	186	94	92
FBWS-004	24	12	4	8
FBWS-005	274	113	53	60
FBWS-006	197	98	42	56
FBWS-007	689	557	321	236
FBWS-008	85	35	15	20
FBWS-009	152	50	31	19
FBWS-010	731	329	127	202
FBWS-011	62	43	28	15
FBWS-012		88	31	57
FBWS-013	720	301	252	49
FBWS-014	105	31	16	15
<b>Totals</b>	<b>4324</b>	<b>2133</b>	<b>1271</b>	<b>862</b>

4.8 **Period 2 (January 2022 – March 2022)**

Reference	Beneficiaries	Total Households	With children	Without children
FBWS-001	45	45	1	44
FBWS-002	220	150	123	27
FBWS-003	162	20	13	7
FBWS-004	356	136	64	72
FBWS-005	892	79	52	27
FBWS-006	753	71	28	43
FBWS-007	1034	1034	310	724
FBWS-008	1278	582	208	374
FBWS-009	39	11	5	6
FBWS-010	583	273	138	135
FBWS-011	18	23	12	11
FBWS-012		159	48	111
FBWS-013	260	64	50	14
FBWS-014	1520	1281	85	1196
<b>Totals</b>	<b>7,160</b>	<b>3,928</b>	<b>1,137</b>	<b>2,791</b>

#### 4.9 **Period 3 (April 2022 – June 2022)**

Reference	Beneficiaries	Total Households	With children	With Pension	Other
FBS-001	75	45	20	10	15
FBS-002	471	471	7	464	0
FBS-003	190	82	58	9	15
FBS-004	1055	380	201	12	167
FBS-005	282	42	23	1	18
FBS-006	650	288	89	44	155
FBS-007	63	63	30	33	0
FBS-008	1100	226	121	54	51
FBS-009	1750	501	390	68	43
FBS-010	201	93	38	13	42
FBS-011	980	325	260	32	33
FBS-012	14	14	0	0	14
FBS-013	awaiting data return				
FBS-014	18	18	0	14	4
<b>Totals</b>	<b>6831</b>	<b>2530</b>	<b>1237</b>	<b>740</b>	<b>553</b>

#### 4.10 **Qualitative feedback from projects**

In addition to the quantitative measures above, qualitative feedback has also been collected from the organisations. Issues highlighted include:

- The cost-of-living crisis has compounded the issues that were already prevalent because of Covid-19. People who would not traditionally seek help are coming forwards and asking for help.
- The impact of the increased cost of living and in particular fuel costs (transport and heating) in a rural area is a primary concern for people and is driving more demand
- Increases in people coming to project who are experiencing increasing debt (e.g. rent arrears accrued during the pandemic) and seeking advice on budget management
- Information / support to cook healthy meals
- Increasing numbers of families who are experiencing financial instability for the first time
- People presenting with a range of challenges and needs such as those on low incomes both families and individuals, people with addiction issues, people experiencing isolation
- Particular issues in budgeting for bulk purchases of oil where there are no options to spread payments through the year

#### 5.0 **Other Support Available**

5.1 In addition to support from food banks and other food support providers, people experiencing food or fuel insecurity are also able to access other services such as the North Yorkshire Local Assistance Fund (NYLAF), support from the Council funded 'Warm and Well' service, free school meals for eligible families and Household Support Fund direct awards.

5.2 NYLAF has seen an increase in applications over the past three years. There are steady increases across each District.

5.3 Comparative figures for Quarter 1 (April – June) for past three years:

	Q1 2020/21	Q1 2021/22	Q1 2022/23
Craven	60	91	150
Hambleton	172	109	193
Harrogate	249	366	473
Richmondshire	78	78	108
Ryedale	113	131	244
Scarborough	707	717	1,111
Selby	107	117	244

**6.0 Food Insecurity Research and Insight**

- 6.1 Following the transition from the pandemic emergency *response* phase to the *recovery* phase, the Council jointly commissioned a piece of work with City of York Council to better understand the role and effectiveness of the various types of food support programmes operating across the region.
- 6.2 This piece of work includes both a review of the national research being undertaken on these issues and carrying out primary research with local food support organisations and people experiencing food insecurity. The research is due to report initial findings in October 2022.

**7.0 Recommendations**

- 7.1 Members are asked to note the introductory report and to consider whether they wish to undertake a further in depth scrutiny review.

**Report Author:**

Marie-Ann Jackson  
Head of Stronger Communities

31 August 2022

## Food Support - Typology of Providers

Category	Examples
<b>Free for users and often with food waste as the driver</b>	Food Banks e.g. Trussel Trust
	Community Fridges (various across county)
	Community Pantries (various across county)
<b>Subsidised food provision</b>	Social Supermarkets
	Community Kitchens
	Community Cafes
	Community Shops
<b>Hot and ready made meals</b>	Meals on Wheels - hot food delivery
	Pre-made meals for heating at home
<b>Food Shopping and delivery</b>	Food Parcels / Food Share
	Supermarket donations for local charities
	Supermarket vouchers - Household Support Fund/NYLAF
	Food Hampers - local VCSE deliveries to families
	Personal shopping - as provided by CSOs during covid but based on full cost recovery
<b>Food as part of wider support services</b>	Integrated support by a 'key worker' that may include information, advice and signposting provided by some food projects e.g. NYLAF agents, cookery classes, debt counselling
<b>Public sector interventions</b>	Free school meals
	Breakfast clubs etc.
<b>Food Infrastructure support</b>	Grants for storage, premises, equipment (eg freezers), transport, volunteer expenses
<b>Collective community measures</b>	Local place based food alliances
	Food networks
	Community Fridges
<b>Preventative / Education</b> <i>(some linked to other issues)</i>	Cooking on a budget courses
	Phunky Foods cooking courses
	School Improvement - healthy eating measures/recipe cards
	Lunch Clubs - various across county
	Community growing/gardening/allotments
	Community Cafes

## North Yorkshire County Council

### Corporate & Partnerships Overview & Scrutiny Committee

24 October 2022

#### Update on the Operation of the Parish Portal / Members' Dashboard and Parish Council Engagement

##### Report of the Assistant Director – Highways and Transportation

<b>1.0 Purpose of Report</b>
------------------------------

1.1 To update the Committee on the Parish Portal and Members' Dashboard.
--

### 2.0 Background – Parish Portal

2.1 Members will recall the briefing note submitted to your meeting of 13<sup>th</sup> September 2021. By way of update/recap, there are some 731 Parish councils/meetings in North Yorkshire. Of this number, around 570 are currently active. When we first reported in December 2018, some 382 parish portal accounts existed - this figure increased to 397 last July and has increased further since to 430. This means that three out of every four active parish councils/meetings now has a parish portal account.

2.2 Approximately 26,000 service requests have been made via the portal since the launch. The target set for activity is 11,000 service requests annually on an on-going basis and in the last 12 months to end of March 2022 that target has been reached. More encouraging is that volumes continue to increase steadily, which demonstrates the long-term value of the portal and the increasing use / buy-in continues to be reinforced by those parishes using the facility who see it as being of benefit.

### 3.0 Ongoing / Continual Improvements – Parish Portal

3.1 As per the last update, work has been ongoing to increase the list of services that can be requested via the Portal to make the portal more attractive to Parishes. Those currently 'integrated' into our asset management system (Symology) are Roads, Pavements, Drainage, Vegetation and Street Lighting. This means that we have the mechanism to provide direct feedback to the Parish on any cases they may raise in these specific categories. Work continues to improve this amenity and the following elements have been reviewed and integrated to simplify and improve user experience:

- Boundary fences and walls
- Road markings
- Obstructions/deposits on the highway
- Winter maintenance – request for grit bin/heap refill

3.2 Therefore, the next priorities for overall improvement of the parish portal are:

- Continue to extend the number of services available through the portal – including yet to be determined services currently delivered by District/Borough Councils
- Continue to reduce the number of non-integrated services.

- Review parish feedback and continually refine the product
- Work with Members to understand how they can benefit from the information in the parish portal (and the customer portal) to understand reported and resolved issues in their divisions
- Working with Executive Member for Highways and Transport and in turn Local Members to further-increase the number of parishes registered and the number of service requests received through the portal.

#### **4.0 Members' Dashboard**

- 4.1 Using existing Business Intelligence data, we have developed a system that allows Members to have an overview of what Parishes and the Public are reporting in their Division. This provides a more streamlined means of Members being able to access data in their ward in sufficient detail that allows vision of what Parish/Town Councils are reporting in their Division without the need for Members to register for every individual parish portal account. The Members Dashboard also includes reports made via the customer portal thereby giving Members an encompassing perspective of demand for service in their Divisions.
- 4.2 This system is now live and we have delivered a presentation to new Executive Member for Highways & Transport who is happy to advocate use of this system to all Members. It is an easy to use but effective tool to access real-time information regarding activity and service demand in their Divisions. This allows Members to keep a true 'finger on the pulse' of local issues on a local level and will benefit the Members as well as the parish councils/meetings they support, especially as Members can access data immediately in advance of any formal parish council meetings.

#### **5.0 Equalities Implications**

- 5.1 Consideration has been given to the potential for any adverse equality impacts arising from the recommendation. It is the view of officers that the recommendation does not have an adverse impact on any of the protected characteristics identified in the Equalities Act 2010 and a copy of the completed decision that "Equalities Impact Assessment is included with this report

#### **6.0 Financial Implications**

- 6.1 Now the system is set up and continues to use Business Intelligence data, any ongoing maintenance of the system is negligible. Whilst some officer time will be required to induct/upskill new Members and refresh re-elected Members in how to access and navigate the system. This is being undertaken as BAU (as part of the HCCO role) Any training can be facilitated via the local weekly Member Highways surgeries that now exist, so Members could have area-based or one-to-one training depending on their preference. The fact that Members can also 'self-serve' using the dashboard if they wish means that HCCOs will have more time to support Members with more-complex queries. Ultimately, this 'quid-pro-quo' time swap means there are no financial implications.



## **7.0 Legal Implications**

7.1 There are no legal implications with these proposals.

## **8.0 Climate Change Impact Assessment**

8.1 Since the Members' Dashboard was rolled out there has been no environmental / climate change impact. Access to data would be online using existing IT equipment issued to Members. The Climate Change Impact Assessment form is attached to this report

## **9.0 Recommendation**

9.1 It is recommended that the Members of this Committee:

- i. Note the content of this report
- ii. Endorse the continued roll out of the Members Dashboard.

BARRIE MASON  
Assistant Director – Highways & Transportation

### Authors of Report:

Nigel Smith, Head of Highway Operations  
Deborah Flowers – highways Customer Communications Officer

### Background Documents:

- Briefing Note dated 13<sup>th</sup> September 2021 to informal Skype Meeting of O&S Committee
- Report to O&S Committee December 2018

<b>Initial equality impact assessment screening form</b> (As of October 2015 this form replaces 'Record of decision not to carry out an EIA') <b>This form records an equality screening process to determine the relevance of equality to a proposal, and a decision whether or not a full EIA would be appropriate or proportionate.</b>	
<b>Directorate</b>	Business and Environmental Services
<b>Service area</b>	Highways & Transportation
<b>Proposal being screened</b>	<b>Update on the Operation of the Parish Portal / Members' Dashboard and Parish Council Engagement</b>
<b>Officer(s) carrying out screening</b>	Nigel Smith
<b>What are you proposing to do?</b>	Provide Update on Parish Portal use & continued Roll-out of Members' Dashboard
<b>Why are you proposing this? What are the desired outcomes?</b>	<p>O&amp;S Committee are keen to keep pace with take-up / use of the portal and the rollout of the Members' dashboard to provide County Councillors with a simple means of accessing service request data salient to their Division will improve Members' ability to keep track of those service requests and support the local community as strongly as possible</p> <p>A number of mechanisms exist for online reporting of highway issues; 'do it online' and self-service makes the process efficient, but to ensure its effectiveness parish and town council meetings/ forums are supported by local highways teams. The desired outcome is an effective and efficient fault reporting system</p>
<b>Does the proposal involve a significant commitment or removal of resources? Please give details.</b>	No. The portal is already up and running and the Dashboard uses existing business intelligence data. Upskilling Members can be incorporated into regular liaison meetings between local highways contacts and Members
<b>Is there likely to be an adverse impact on people with any of the following protected characteristics as defined by the Equality Act 2010, or NYCC's additional agreed characteristics?</b>	
<p>As part of this assessment, please consider the following questions:</p> <ul style="list-style-type: none"> <li>• To what extent is this service used by particular groups of people with protected characteristics?</li> <li>• Does the proposal relate to functions that previous consultation has identified as important?</li> <li>• Do different groups have different needs or experiences in the area the proposal relates to?</li> </ul>	
No / Not applicable	

If for any characteristic it is considered that there is likely to be a significant adverse impact or you have ticked 'Don't know/no info available', then a full EIA should be carried out where this is proportionate. You are advised to speak to your [Equality rep](#) for advice if you are in any doubt.

Protected characteristic	Yes	No	Don't know/No info available
Age		√	
Disability		√	
Sex (Gender)		√	
Race		√	
Sexual orientation		√	
Gender reassignment		√	
Religion or belief		√	
Pregnancy or maternity		√	
Marriage or civil partnership		√	
<b>NYCC additional characteristic</b>			
People in rural areas		√	
People on a low income		√	
Carer (unpaid family or friend)		√	
<b>Does the proposal relate to an area where there are known inequalities/probable impacts</b> (e.g. disabled people's access to public transport)? Please give details.	No		
<b>Will the proposal have a significant effect on how other organisations operate?</b> (e.g. partners, funding criteria, etc.). Do any of these organisations support people with protected characteristics? Please explain why you have reached this conclusion.	No		
<b>Decision (Please tick one option)</b>	EIA not relevant or proportionate:	√	Continue to full EIA:
<b>Reason for decision</b>	<p>This a report that updates members on the use of the Parish Portal and also seeks endorsement to continue the roll out of the Members Dashboard. It has no negative impact on the operation of the highway from the current position.</p> <p>Both the Parish Portal and the Members Dashboard meet the accessibility regulations and guidance for public sector bodies.</p> <p>For these reasons, it has no negative impact on people with protected characteristics.</p>		
<b>Signed (Assistant Director or equivalent)</b>	<i>Barrie Mason</i>		
<b>Date</b>	30/08/2022		



## Climate change impact assessment

The purpose of this assessment is to help us understand the likely impacts of our decisions on the environment of North Yorkshire and on our aspiration to achieve net carbon neutrality by 2030, or as close to that date as possible. The intention is to mitigate negative effects and identify projects which will have positive effects.

This document should be completed in consultation with the supporting guidance. The final document will be published as part of the decision making process and should be written in Plain English.

If you have any additional queries which are not covered by the guidance please email [climatechange@northyorks.gov.uk](mailto:climatechange@northyorks.gov.uk)

**Please note: You may not need to undertake this assessment if your proposal will be subject to any of the following:**

Planning Permission  
 Environmental Impact Assessment  
 Strategic Environmental Assessment

However, you will still need to summarise your findings in in the summary section of the form below.

Please contact [climatechange@northyorks.gov.uk](mailto:climatechange@northyorks.gov.uk) for advice.

<b>Title of proposal</b>	<b>Update on Parish Portal &amp; ongoing Roll-out of Members' Dashboard</b>
<b>Brief description of proposal</b>	<b>Provide Update on Parish Portal use &amp; ongoing Roll-out of Members' Dashboard</b>
<b>Directorate</b>	<b>BES</b>
<b>Service area</b>	<b>H&amp;T / Highway Ops</b>
<b>Lead officer</b>	<b>Nigel Smith</b>
<b>Names and roles of other people involved in carrying out the impact assessment</b>	<b>Nigel Smith – Head of Highway Operations</b>
<b>Date impact assessment started</b>	<b>30 August 2022</b>

### Options appraisal

Were any other options considered in trying to achieve the aim of this project? If so, please give brief details and explain why alternative options were not progressed.

No – Following discussion at previous O&S Committees, this is an evolution of the Parish Portal Concept by allowing Members a means of accessing Business intelligence Data through a dashboard.

This is a regular report based on the ongoing roll out of the parish portal (and Members' dashboard).

### What impact will this proposal have on council budgets? Will it be cost neutral, have increased cost or reduce costs?

Please explain briefly why this will be the result, detailing estimated savings or costs where this is possible.

Given the system uses existing Business Intelligence data, any maintenance of the system will be negligible, if any. Some officer time will be required to brief / upskill new and re-elected Members in how to access and navigate the system.

This can be rolled out as part of the Highway Customer Communication Officer (HCCO) role.

Any training can be facilitated via the local weekly Member Highways surgeries that now exist so Members could have area-based or one to one training depending on their preference. The fact that Members can also 'self-serve' using the dashboard if they wish means that HCCOs will have more time to support Members with more-complex queries.

Ongoing promotion of effective self-service through our online reporting mechanisms ensures costs of dealing with service requests are kept to a minimum as opposed to, for example, parish and town councils calling NYCCs customer service centre. Ultimately, this is a cost-neutral exercise.

<p>How will this proposal impact on the environment?</p> <p>N.B. There may be short term negative impact and longer term positive impact. Please include all potential impacts over the lifetime of a project and provide an explanation.</p>	<b>Positive impact</b> (Place a X in the box below where relevant)	<b>No impact</b> (Place a X in the box below where relevant)	<b>Negative impact</b> (Place a X in the box below where relevant)	<p>Explain why will it have this effect and over what timescale?</p> <p>Where possible/relevant please include:</p> <ul style="list-style-type: none"> <li>• Changes over and above business as usual</li> <li>• Evidence or measurement of effect</li> <li>• Figures for CO<sub>2</sub>e</li> <li>• Links to relevant documents</li> </ul>	<p>Explain how you plan to mitigate any negative impacts.</p>	<p>Explain how you plan to improve any positive outcomes as far as possible.</p>
<p>Minimise <b>greenhouse gas emissions</b> e.g. reducing emissions from travel, increasing energy efficiencies etc.</p>	Emissions from travel	X		<p>There might be a small reduction in travel if Members do not travel to Highways Offices to seek information about service requests in their Divisions once this can be accessed online</p>		
	Emissions from construction	X				
	Emissions from running of buildings	X				
	Other	X				
<p>Minimise <b>waste</b>: Reduce, reuse, recycle and compost e.g. reducing use of single use plastic</p>		X				
<p>Reduce <b>water</b> consumption</p>		X				

<p>How will this proposal impact on the environment?</p> <p>N.B. There may be short term negative impact and longer term positive impact. Please include all potential impacts over the lifetime of a project and provide an explanation.</p>	<p><b>Positive impact</b> (Place a X in the box below where relevant)</p>	<p><b>No impact</b> (Place a X in the box below where relevant)</p>	<p><b>Negative impact</b> (Place a X in the box below where relevant)</p>	<p>Explain why will it have this effect and over what timescale?</p> <p>Where possible/relevant please include:</p> <ul style="list-style-type: none"> <li>• Changes over and above business as usual</li> <li>• Evidence or measurement of effect</li> <li>• Figures for CO<sub>2</sub>e</li> <li>• Links to relevant documents</li> </ul>	<p>Explain how you plan to mitigate any negative impacts.</p>	<p>Explain how you plan to improve any positive outcomes as far as possible.</p>
<p>Minimise <b>pollution</b> (including air, land, water, light and noise)</p>		X		<p><b>Potential for reduced CO2 emissions if travel to meet officers reduced</b></p>		
<p>Ensure <b>resilience</b> to the effects of climate change e.g. reducing flood risk, mitigating effects of drier, hotter summers</p>		X				
<p>Enhance <b>conservation</b> and wildlife</p>		X				
<p>Safeguard the distinctive characteristics, features and special qualities of <b>North Yorkshire's landscape</b></p>		X				
<p>Other (please state below)</p>		n/a				



**Are there any recognised good practice environmental standards in relation to this proposal?** If so, please detail how this proposal meets those standards.

Not directly, however the ability to access this information online and remotely will be of benefit to users (Members)

**Summary** Summarise the findings of your impact assessment, including impacts, the recommendation in relation to addressing impacts, including any legal advice, and next steps. This summary should be used as part of the report to the decision maker.

If officer recommendations are taken then the proposal is to seek permission from the Corporate Director and Executive Member for access & Leader to roll this facility out to all County Councillors, however there is no environmental / climate change impact.

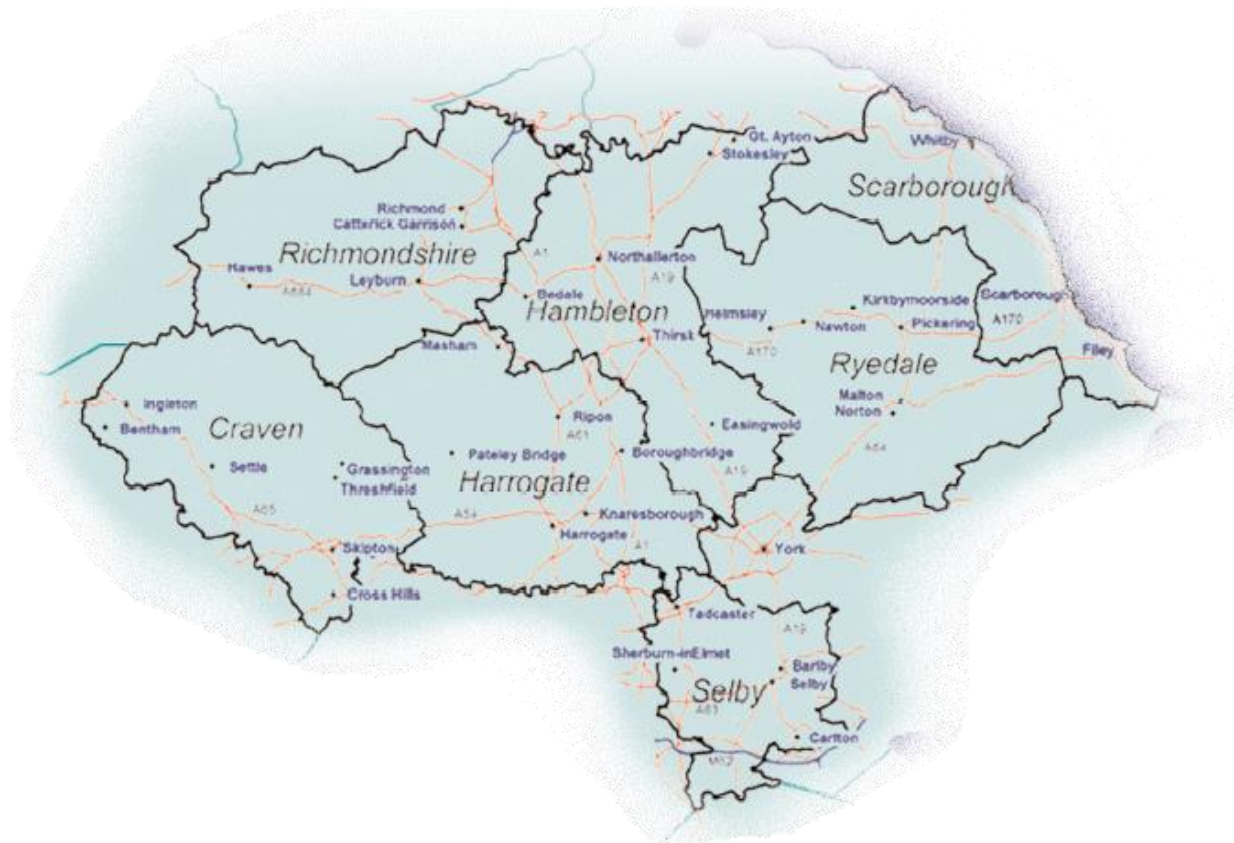
**Sign off section**

This climate change impact assessment was completed by:

<b>Name</b>	<b>Nigel Smith</b>
<b>Job title</b>	<b>Head of Highway Operations</b>
<b>Service area</b>	<b>Highway Operations / H&amp;T</b>
<b>Directorate</b>	<b>BES</b>
<b>Signature</b>	<b>N Smith</b>
<b>Completion date</b>	<b>30 August 2022</b>

**Authorised by relevant Assistant Director (signature): *B Mason***

**Date: 30 August 2022**



# Youth Justice Briefing Corporate & Partnerships O&S Committee September 2022

Our foremost objective is to reduce the number of children who get into trouble, and wherever possible to divert them to positive support.

For the small cohort of children who present persistent or serious offending our Youth Justice Team works hard with families, schools and communities to find positive change.

Despite the severe challenges of austerity and Covid, substantial progress has been achieved in this -

Page 36

Our Youth Justice Service is now located within the broader Early Help offer, supporting a single, coordinated pathway for children presenting risky or challenging behaviour.

Key principles of the national youth justice practice model have been blended with the advanced, child-centred & strength-based approach used by Children's Services, achieving consistency and transferability of our assessments, plans & interventions.

We have secured a leading role in the national development of NHS Framework for Integrated Care, with new funding to deliver more early prevention, targeted support and psychologically-informed support for high-need children.

## **Contents -**

- **Performance**
- **Child first**
- **MAP update**
- **HCV Project including Xchange**
- **Themes for the future**
- **Case Example**

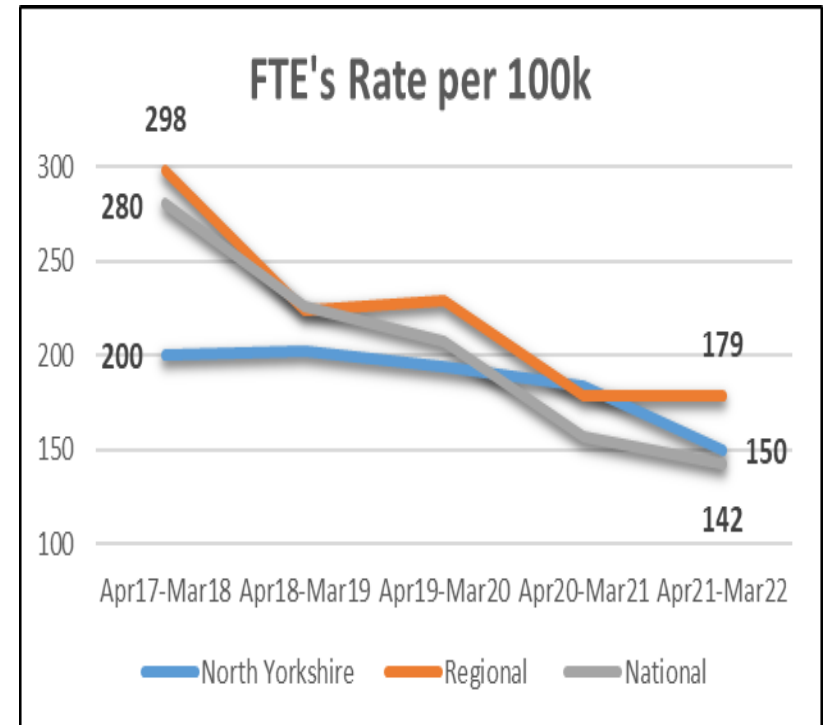
## First Time Entrants (FTE's)

The rate of FTE's in North Yorkshire remained fairly static in the range 184-202 between 2017/18-2020/21.

However, a significant improvement was seen in 2021/22 with the rate decreasing to 150 (84 young people).

The current rate of 150 is the lowest seen in North Yorkshire.

To put the current number of 84 FTE's in some context – in 2007 there were 1,175 FTE's in North Yorkshire!



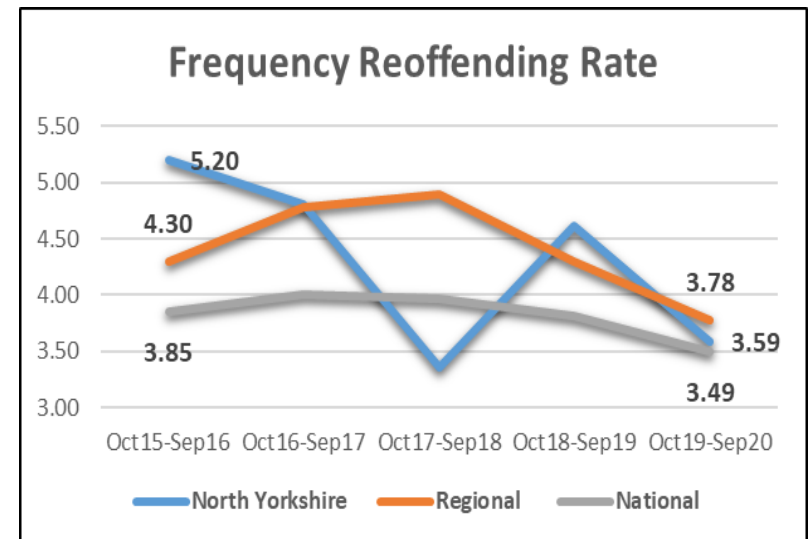
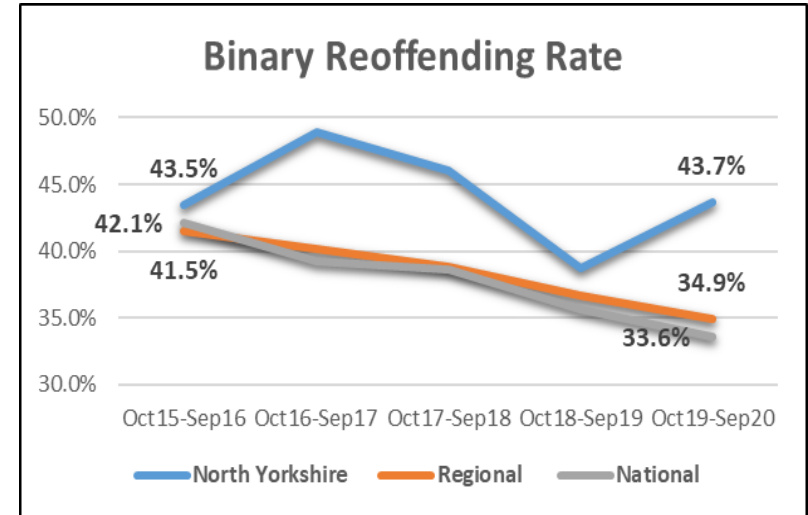
## Re-offending

The binary rate of re-offending remains stubbornly high North Yorkshire and remains above the regional and national rate.

Page 39

Our data tells us that young people from the Town and Eastfield areas of Scarborough are significantly over represented in offending cohorts.

There is also an over representation of girls in North Yorkshire offending cohorts when compared to national data.



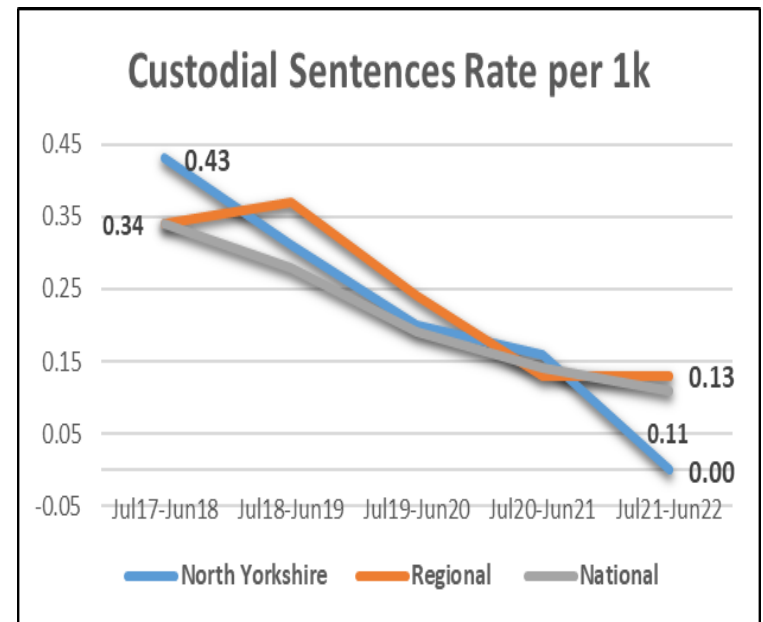
## Custodial Sentences

The rate of Custodial Sentences has decreased significantly over the last 4 years – at a faster rate than seen regionally and nationally.

Page 40

In the year ending 30.06.22 no young people received a Custodial Sentence in North Yorkshire.

In 2018, YJS recognised the unacceptably high custodial rate and set out an improvement plan to reduce custodial outcomes, with the Youth Justice Board, with agreement of the Management Board





## Child First

Our North Yorkshire practice model is fully engaged with Child First values. We distinguish children from adults and treat them with special care, recognising their young lives and potential.

Our practice model builds and extends this approach in three key aspects –

- We use systemic, family-centred practice to support positive change within the child's parent/family/carer network.
- We work in a simple, transparent and collaborative style.
- We apply these values and working methods across all children & family services. Using one common framework of practice fosters continuity, consistency and participation.

## **My Assessment and Plan (MAP)**

We are one of three high performing LA's who were granted permission to devise and pilot locally integrated assessment and planning systems.

MAP is now very well established in everyday practice, and familiar to our partner Services.

We are confident that this concise family-centred and strengths-based approach is defensible and effective, and our internal performance monitoring is very encouraging.

The pilot MOU has been extended to 31 Mar 2023. During this year we will work with the national Youth Justice Board and Department for Education to develop and complete an independent evaluation of My Assessment Plan as part of the development of an alternative assessment.

## **Humber Coast & Vale Youth & Justice Pilot**

We have secured a leading part in development of national pathfinder services for complex, high-need children in the youth justice system or at risk of entry. The Youth Justice Service and other local partners will develop advanced, trauma-informed practice with complex, high need children

Implementation is progressing well. Additional funding has been provided to extend North Yorkshire Youth's "Change Direction" prevention/diversion offer, and also to maintain our "Trusted Relationships" targeted mentoring programme.

We are in discussion with the Humber Coast & Vale ICS and NHS England to clarify performance reporting and evaluation arrangements.

## **Mind of My Own**

Mind of My Own are the national leaders in the development of online engagement with young people supported by children's services.

We additionally secured a one-off grant from the HCV pilot to develop a bespoke "MoMO" offer for the young people involved with youth justice

Page 44

We have co-developed the extension with young people to design a bespoke MoMO package named "Xchange."

This development is now complete and the new system has recently been launched to YJS practitioners.

We expect this to provide much better quality of insight into young people's wishes and feelings, both individually and generally. We will bring a detailed report to the next YJS Management Board meeting and demonstrate the final product.

## Skills4Work

Skills4Work continues to provide transformative entry-to-work opportunities to vulnerable, higher need school leavers.

They receive training, skills and qualifications to enter mainstream employment, and local communities receive a range of environmental and maintenance services (thanks to generous support from AngloAmerican).

Skills4Work operates as a commercial trading enterprise, a small business striving to win customers and earn income, but we do not realistically expect to recover all of our costs.

We have sufficient reserve funding to continue for several years on this basis, but for long-term viability we would like to reduce the trading deficit. The local government review may provide us with an opportunity going forward to explore a more sustainable model of delivery.

## Looking forward

During 2022-24, our partnership will manage the Local Government Reorganisation journey, seizing opportunities to improve the coordination and delivery of services.

Page 46

We will work with the national Youth Justice Board and Department for Education to develop and complete an independent evaluation of My Assessment Plan.

We will hold and improve progress on reduction of FTE's and Custody, while driving forward decisive actions to reduce re-offending. We will deliver this by the four key principles -

- Prevention & Diversion
- Integrated, Systemic & Relational Practice
- Education, Training & Employment
- Tailored Support for Higher Need Groups

## Case Example

Anne, a 16-year-old female, received a 6 month Referral Order for Common Assault against a female peer in a disagreement relating to an ex-boyfriend. Both of Anne's parents and the wider family have a history of offending and this will have played a part in creating Anne's own values and beliefs.

The Court imposed a Restraining Order and so restorative work between the two females was not appropriate. As part of her Referral Order contract, it was agreed that Anne would make something special for the staff and pupils at the Pupil Referral Service (PRS) as a thank you for the help they had given her.

Page 47 Anne wished to make a bug hotel to go in the garden area of the PRS and spoke very highly of the staff and her experiences at the PRS. It was clear that she had put a lot of thought and creativity into the project and she was keen to make something a bit different from the normal rectangular or square bug hotels. Once the frame was constructed, Anne took control of artistic direction of the project, with assistance to help her to learn the skills needed to realise her ideas.

Although Anne's attendance was sporadic at times (she also has a part-time job, helps look after a younger brother, and sometimes lacks motivation) when she did engage she was superb.

She followed instructions, working safely and methodically and importantly, asking lots of questions, thinking of options and planning ahead. These elements, combined with her polite, respectful and positive attitude made the sessions really rewarding.

## Case Example

Underpinning the woodwork sessions was the constant support and encouragement of Anne's Youth Justice Officer (YJO), who went the extra mile on numerous occasions to motivate, encourage and praise Anne for her work. We know from conversations with Anne, that she greatly values this support.

Anne was accepted onto a Media Make Up course despite the college initially having reservations regarding her convictions. However, the positive feedback provided by both YJS & the PRS helped the college with their decision. Being accepted onto the course was an achievement, as no one else in the family has taken higher or further education.

Page 48

Again, at times, her college attendance has not been great for some of the reasons highlighted above but the YJO is totally committed to providing all the support that Anne requires to make a success of her course. The college describe Anne as super talented and very capable of achieving and have no issues regarding her behaviour 'she is doing really well – lovely student.'

The staff at the PRS were delighted with the bug hotel, which they will place in their garden. Anne has been invited back to take part in a careers day where she will tell the current PRS Year 11's about the make-up course she is doing.



**Thank you for your time and interest**

This page is intentionally left blank

# Local Authorities Resilience and Emergencies

Page 51

Matt Robinson  
Head of Resilience and Emergencies  
North Yorkshire County Council



Agenda Item 8

## September 2021 report

### What would the Corporate and Partnership Overview and Scrutiny Committee wish to receive further reports on?

Page 52

- Legalisation that governs the response to major incidents.
- Local Authority and Multi-agency partnerships within North Yorkshire
- National Resilience Standards
- The Integrated Review for Security, Defence, Development and Foreign Policy
- The multi-agency response and recovery to major incidents.

# Aim

To update Scrutiny Committee on the 22/23 progress of Resilience and Emergencies and the work being undertaken for Local Government Reorganisation.

# Objectives

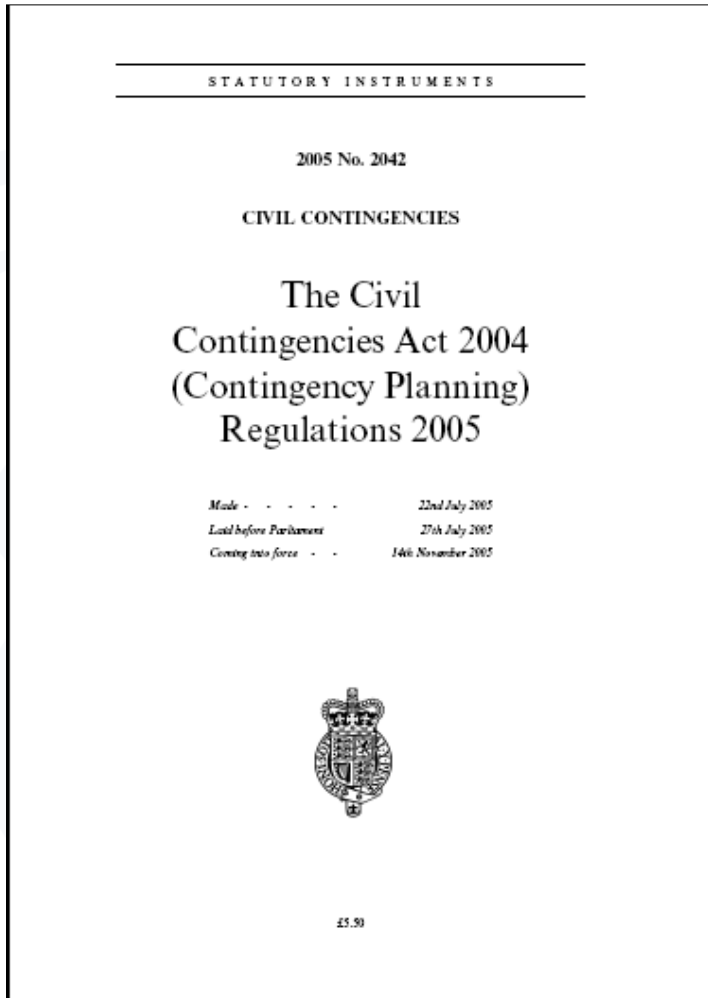
- Update on incidents that have occurred since the last report.
- To familiarise Councillors with the legalisation that governs the response to major incidents and the up and coming changes.
- To set out the strategic objectives and work priorities of the North Yorkshire Local Resilience Forum
- To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

# Update on incidents that have occurred since the last report.


- Storm Arwen November 2021
- Flooding Tadcaster February 2022
- Helicopter Crash June 2022
- Fuel Protest July 2022
- Amber Heat Warning July 2022
- Drought and Temporary Usage Ban - Friday 26th August 2022

# The legalisation that governs the response to major incidents.

Page 56



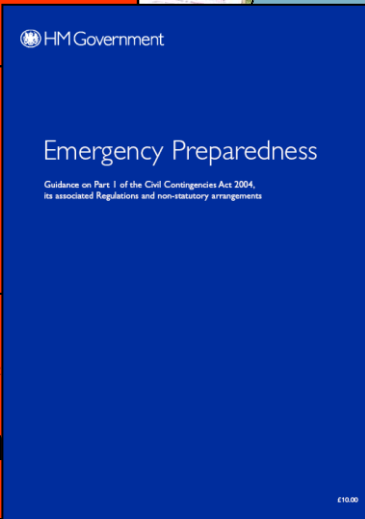

Foot and Mouth



Crisis

and Rescue  
Industrial Action

ds

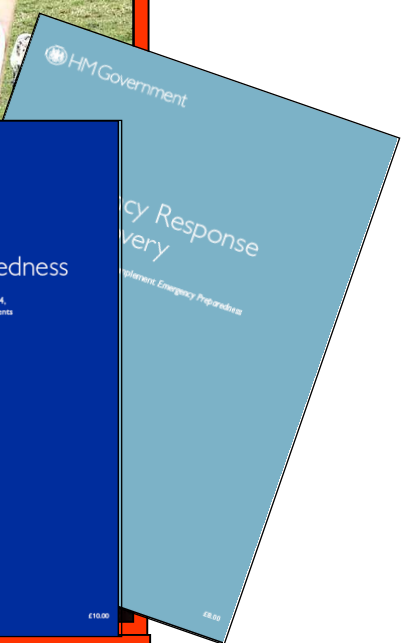


HM Government

Emergency Preparedness

Guidance on Part 1 of the Civil Contingencies Act 2004, its associated Regulations and non-statutory arrangements

£10.00



HM Government

Emergency Response Recovery

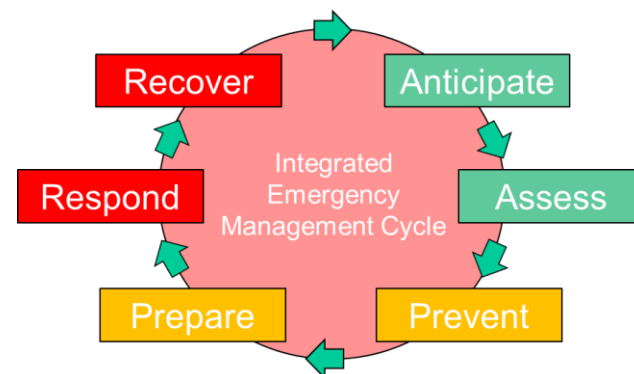
£8.00



# Up and coming changes to legalisation that governs the response to major incidents.

- Civil Contingencies Act 2004 review – [link to document](#)
- Levelling Up (Keeping the public safe and healthy) - [link to document](#)
- National Resilience Strategy – [link to document](#)
- National Security Risk Assessment – [link to 2020 document](#)

# North Yorkshire Local Resilience Forum

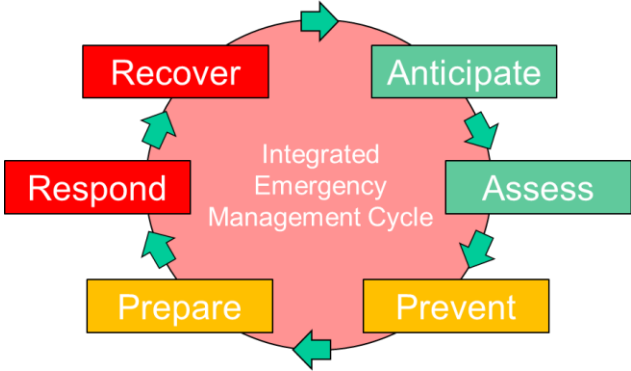


## NYLRF Strategic Aim for 2021/2 – 2023/24

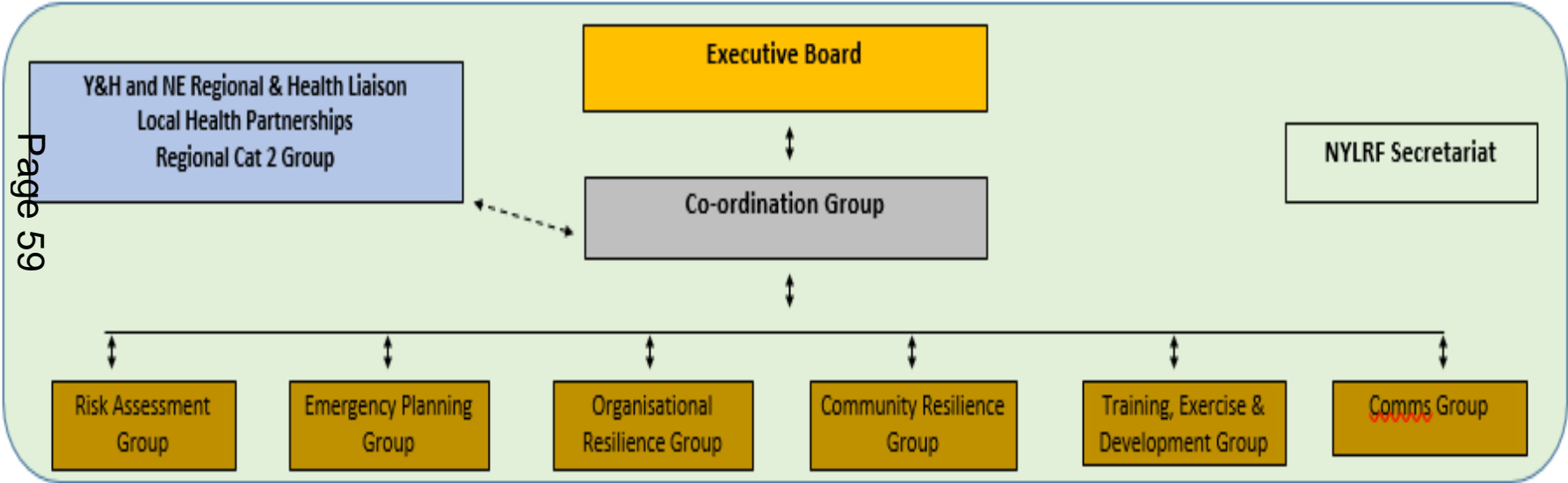
To enable NYLRF Category 1, 2 and other co-ordinating agencies, alongside the communities they support, to be resilient in Integrated Emergency Management\* and comply with the Civil Contingencies Act 2004. (\*Anticipate, assess, prevent, prepare, respond and recover).

1. To align NYLRF structures to the National Resilience Standards for LRFs and ensure it can comply at least, to the desired outcome requirements.
2. To undertake a review on how NYLRF fulfils its duties against the Resilience Capability Programme and identify any strategic gaps.
3. To ensure that existing NYLRF risk priorities, lessons identified and emergent issues are not over-looked and will form part of any tactical priorities in the forthcoming year.
4. When a decision is made on the Local Government Review, ensure that the transition does not impact on resilience arrangements.

# North Yorkshire Local Resilience Forum



Page 59



# National Resilience Standards

- **LRF governance and support arrangements**
- Local risk assessment
- Communicating risks to the public
- Emergency planning
- **Community resilience development**
- Interoperability
- Training
- Exercising
- Business continuity management
- Business continuity promotion
- Strategic co-ordination centre (SCC): Preparation and operation
- Strategic co-ordinating group (SCG): Preparation and activation
- Local recovery management
- Cyber incident preparedness
- Pandemic influenza preparedness

Page 60

How to achieve leading practice in this area

- Establish arrangements to enable local political scrutiny of governance arrangements.

To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

## Existing Resilience and Emergencies Structures

- Page 61
- NYCC maintains SLAs with 6 of the 7 District Council / Borough Councils. All excluding Harrogate.
  - Since August 17<sup>th</sup> 2021 NYCC has entered into a collaboration agreement with City of York Council to support them with their resilience and emergencies work.

To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

- Regulatory Services and Emergency Planning
  - Business Resilience
    - Emergency Planning
    - Business Continuity
    - Health and Safety

Page 62

To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

- **Emergency Planning / Business Continuity**

- Page 63
- Phase 1 Jan 2022 / April 2022 - Understand and agree risks
  - Phase 2 May 2022 / August 2022 - Plan
  - Phase 3 September 2022 / December 2022 - Finalise
  - Phase 4 January 2023 / April 2023 - Embed
  - Phase 5 April 2023 – Review and identify lessons

To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

- **Emergency Planning**

Page 64

- Policy and programme
- Major incident plan
- Recovery plan
- Access to resources plan
- Flood plan



To report on the progress and priorities of Local Government Reorganisation planning prior to and post April 1<sup>st</sup> 2023.

- Business Continuity

Page 65

- Policy and programme
- Business impact analysis
- Operational plans
- Tactical plans
- Strategic plans
- Pre and post April 1<sup>st</sup> 2023

# Any questions?

Page 66

Matt Robinson  
Head of Resilience and Emergencies  
North Yorkshire County Council



## Corporate & Partnerships Overview and Scrutiny Committee Remit

### Scope

- The Council's corporate organisation and structure, resource allocation, asset management, procurement policy, people strategy, equality and diversity, performance management, communication and access to services.
- Partnership working, community development, community engagement, community strategies and community safety.
- This Committee is the Crime & Disorder Committee for the purposes of Part 3 of the Police and Justice Act 2006.

**Agenda Briefings** (Attended by Group Spokespersons only) - will be held at 9.30am on the day of the committee meeting

## Corporate and Partnerships Overview and Scrutiny Committee 2022-2023 Work Programme

### Committee Meeting – 12 September 2022 @ 10:30am - Deferred

### Committee Meeting – 24 October 2022 @ 10:30am

Stronger Communities	Bi-annual update on work of the Stronger Communities team and progress update on the corporate volunteering project – Marie-Ann Jackson, Head of Stronger Communities & Keeley Metcalfe, NYCC Resourcing Solutions Business Partner
Customer Access	Update on the Operation of the Parish Portal and Parish Council engagement – Nigel Smith, Head of Highway Operations
Youth Justice	Performance Update – Steve Walker, YJS Planning & Development Officer
Resilience and Emergencies	Annual overview of the National Resilience Standards and NYCC's current performance, together with an overview of ongoing Resilience and Emergencies work – Matt Robinson, Head of Resilience and Emergencies
Work Programme 2022/23	Consideration of the work programme

### Committee Meeting – 5 December 2022 @ 10:30am

NYCC Property Services	Bi-annual Performance Update – Jon Holden, Head of Property Services
Community Safety	Bi-annual Update on Community Safety Plan Delivery & Partnership Working – Odette Robson, Head of Safer Communities & Chair of CSP
Brierley Group Update	Vicki Dixon, AD Strategic Resources (BES & CS)
Investment Strategy	Update on NYCC's Investment Strategy & its Investments – Karen Iveson, AD Strategic Resources
Council Plan Development	Progress update on implementation of Council Plan Priorities – Simon Moss, Strategy & Performance Team Leader
Customer Access	Update on the Operation of the Customer Portal - Robert Ling, AD Technology & Change
Equality and Diversity	Overview of progress with achieving the Council's new Equality and Diversity objectives – Deb Hugill, Senior Strategy & Performance Officer
Work Programme 2022/23	Consideration of the work programme
<b>Mid Cycle Briefing – 16 January 2023 @ 10:30am</b>	
Work Programme 2022/23	Consideration of the work programme for the remainder of the municipal year
<b>Committee Meeting – 12 March 2023 @ 10:30am</b>	
Annual Workforce Plan	Review of Annual Plan – Justine Brooksbank, Assistant Chief Executive (Business Support)
NYCC Property Services	Bi-annual Performance Update – Jon Holden, Head of Property Services
Stronger Communities	Bi-annual update on work of the Stronger Communities team and progress update on the corporate volunteering project – Marie-Ann Jackson, Head of Stronger Communities & Keeley Metcalfe, NYCC Resourcing Solutions Business Partner
Draft Work Programme 2023/24	Consideration of the draft work programme for the coming municipal year
<b>Mid Cycle Briefing – 17 April 2023 @ 10:30am</b>	
Work Programme 2022/23	Consideration of work programme



This page is intentionally left blank